



CHALLENGE ASPEN CHANGE AND CANCELLATION POLICY 2009-10 Winter Season

Due to the limited number of Challenge Aspen instructors and volunteers, and the demand for our specialized services, scheduled lesson and volunteer cancellations may cause participants on our waiting list to miss the opportunity to receive a lesson or volunteer. Therefore, Challenge Aspen has instituted the following policy for changes, cancellations, or failure to appear:

Changes or Cancellations - Scheduled Lessons

- A fee of \$100 will be charged if the participant CANCELS or CHANGES his or her lesson within 24 hours of the scheduled lesson start time.
- A fee equal to the daily lesson rate (\$125 for half day or \$199 for full day) will be charged if the participant fails to appear for his or her lesson.
- No fee will be charged if the participant cancels or changes his or her lesson with advance notice of 24 hours or more.

Changes or Cancellations - Scheduled Volunteer/Buddy

- A fee of \$39 (regardless of whether the reservation was a half or full day) will be charged if the participant CANCELS or CHANGES his or her reservation within 24 hours of the scheduled start time.
- A fee of \$39 (regardless of whether the reservation was a half or full day) will be charged if the participant fails to appear for his or her scheduled reservation.
- No fee will be charged if the participant cancels or changes his or her reservation with advance notice of 24 hours or more.

I, _____, have read and agree to adhere to the Challenge Aspen Change and Cancellation policy.

(Signature)

(Relationship to Participant)

Please be sure to return this form with the participant information form prior to the first day of skiing or snowboarding with Challenge Aspen.